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Leadership
Corporate Culture
Training and Development
Speaking

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“The problem with communication ... is the illusion that it has been accomplished.” ~George Bernard Shaw



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Expectation

Weird heroes and mould-breaking champions exist as living proof to those who need it that the *tyranny* of 'the rat race' is not yet final.
-Thompson, Hunter Stockton



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Template - Leader / Boss Expectations
Discuss these Questions with your new Boss

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Questions	Answers
1. Are there any responsibilities I need to know about that are not within the written job description (ambiguous expectations)?	
2. What is the reporting structure you require from me? (Written reports / verbal)	
3. What metrics are you using to measure my performance? What metrics is the team being measured on?	
4. Can we meet weekly for the first little while until I get my bearings?	
5. What are the top three objectives of the group I am leading?	
6. What decision making authority do I have for this group?	
7. What decision making authority do I have for this group?	
8. What are the short term goals for this group?	
9. What are the long term goals for this group?	
10. Who are the key stakeholders this group is involved with? (Internal customers / External Customers / Shared services)	
11. What are the most significant challenges my new group has with these other groups?	
12. What is the one key thing you wish for me to accomplish within the first 3 months?	
13. What is the main reason I was hired/moved into this position. The value-add as to why you believe I am the person for this job?	
14. What are the main things I need to avoid in working with you so I can ensure I am following the right direction?	

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The Boss

High achievement always takes place in the framework of high expectation.

~Charles Kettering

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The Team, Employees, You!

Your attitude is
an expression of
your values,
beliefs and
expectations.
~*Brian Tracy*



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Alignment

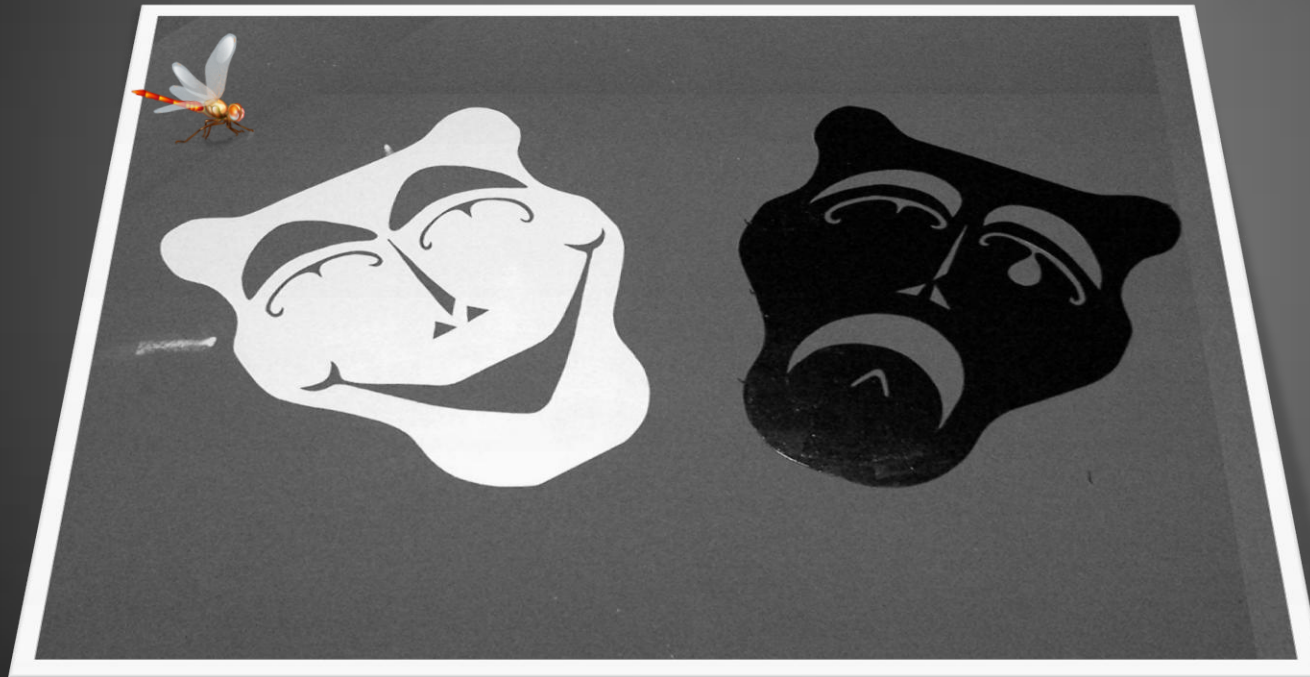


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Commonalities: working and not working



A reputation once broken may possibly be repaired, but the world will always keep their eyes on the spot where the crack was.

~Joseph Hall

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Goals

If one does not know to which port one is sailing, no wind is favourable. ~ *Seneca*



NOW WHERE?



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Creative Action



Do you want to
know who you are?
Don't ask.
Act!
Action will delineate
and define you.
~*Thomas Jefferson*



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Transparency



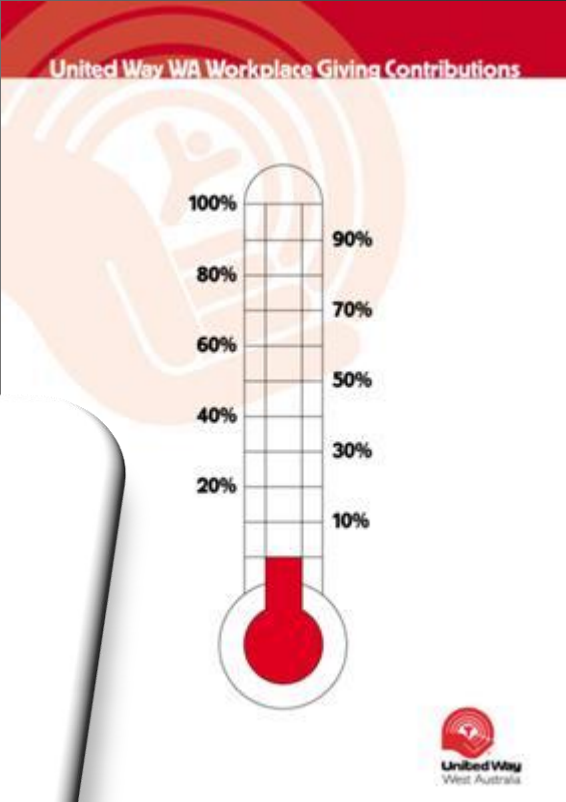
Trust, honesty,
humility, transparency and
accountability are the building
blocks of a positive reputation.

~ *Mike Paul*

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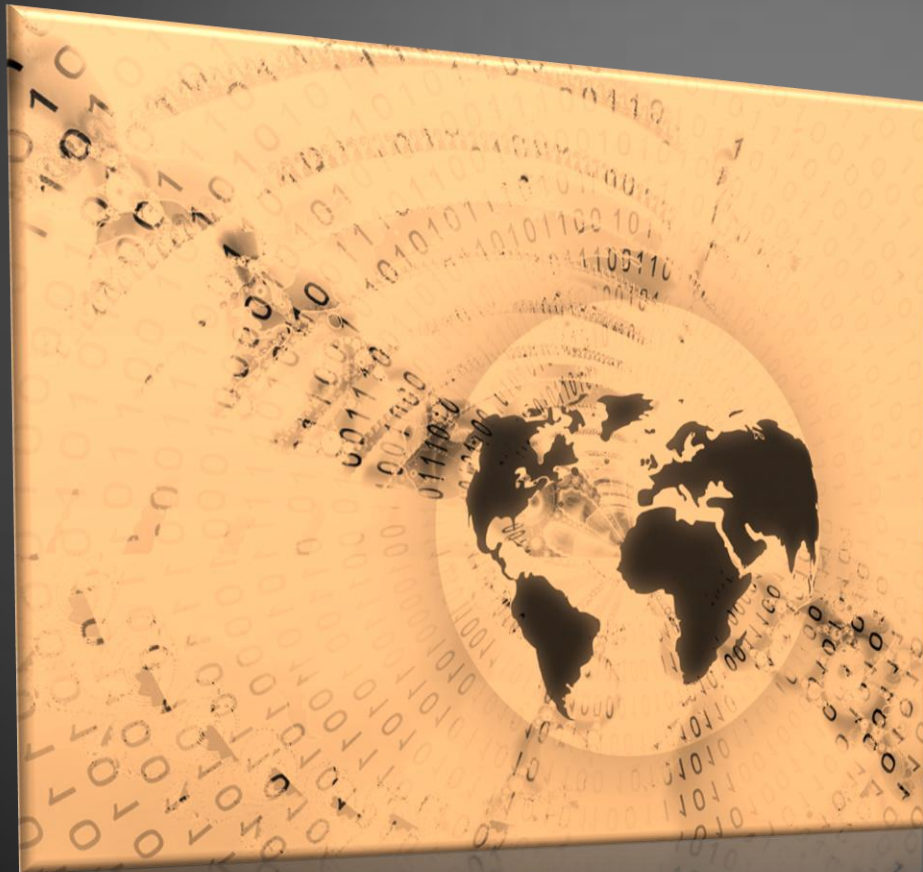
Incremental Measures



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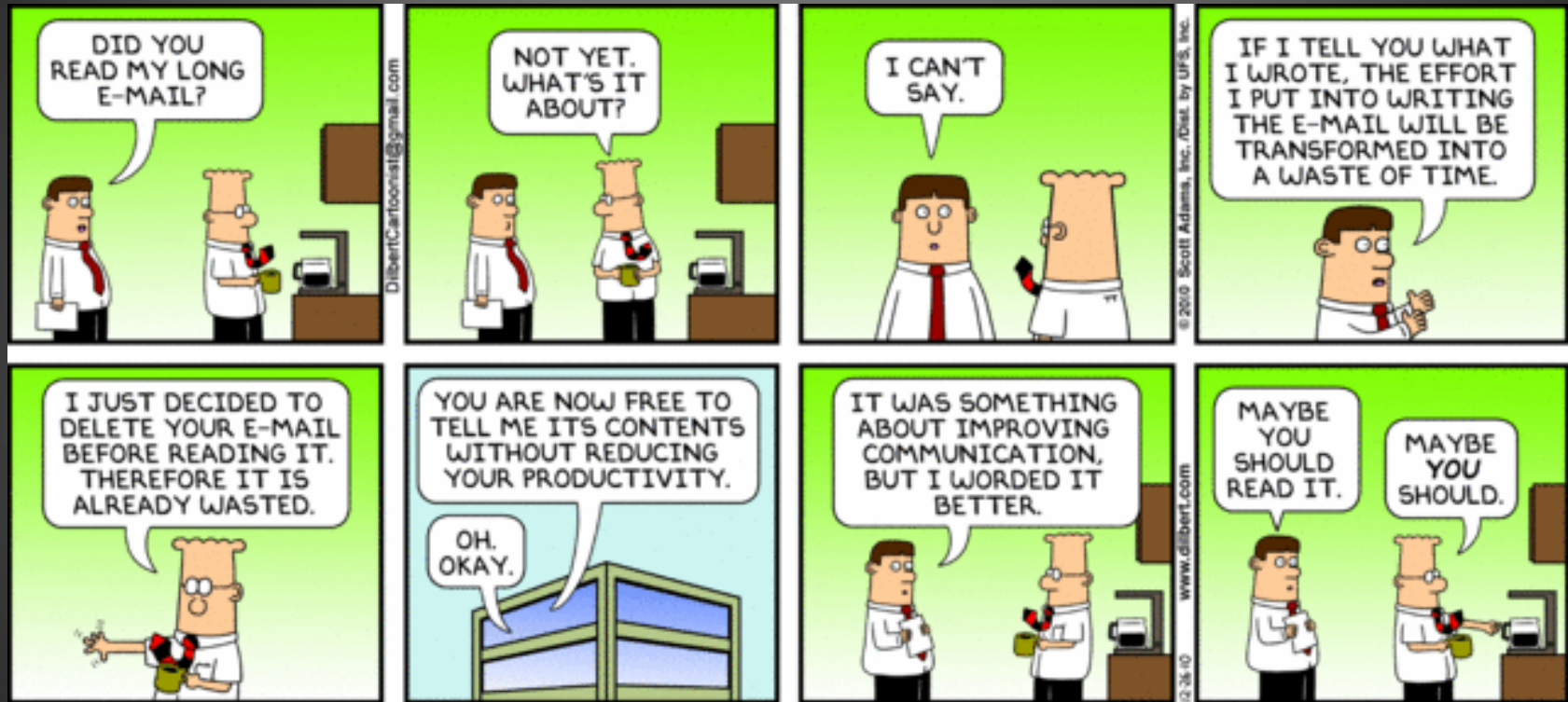
Communication



But every time our ability to access information and to communicate it to others is improved, in some sense we have achieved an increase over natural intelligence.

~ *Vernor Vinge*

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Expectation

Alignment

Transparency



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That's All
Folks!

